





## IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants

Franklin E. Boyer et al.

Application No.:

09/437,304

Confirmation No.: 7797

Filed

November 9, 1999

For

ON-LINE SCHEDULE SYSTEM WITH

PERSONALIZATION FEATURES

Group Art Unit :

2141

Examiner

Quang N. Nguyen

RECEIVED

OCT 0 2 2003

Technology Center 2100

Commissioner for Patents P.O. Box 1450 Alexandria, Virginia 22313-1450

REPLY TO OFFICE ACTION

Sir:

In response to the June 26, 2003 Office Action, please amend the above-identified patent application as follows:

Amendments to the specification begin on page 2 of this Reply.

Amendments to the drawings begin on page 3 of this Reply.

Amendments to the claims begin on page 4 of this Reply.

Remarks begin on page 17 of this Reply.

An Appendix including annotated drawing sheets and replacement drawing sheets is attached following page 22 of this Reply.